

# Poly EncorePro HW710 Single Ear (Monaural) Headset + Carry Case

## Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.



\*Product image may differ from actual product

### Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

### Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

### Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

### Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

### Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

Datasheet

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## Specifications



## Connectivity and communications

**Connection type:** Wired USB Type-A  
**Ear cushions:** Artificial leather (surface material)  
**Headphone type:** On-ear

## Audio

**Audio features:** Noise cancellation (NC)  
Passive noise cancellation (PNC)  
**Microphone type:** Omnidirectional  
**Microphone bandwidth:** 100 Hz to 6.8 kHz  
**Speaker bandwidth:** 80 Hz to 20 kHz  
**Speaker size:** 28 mm  
**Frequency response (microphone):** 100 Hz to 6.8 kHz

## Environmental

**Acoustic protection technology:** SoundGuard<sup>1</sup>

## Key Selling Points Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700> for more detail.

## Feature Messaging Footnotes

<sup>2</sup> Available on OD models only.

## Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.

## Weight and Dimensions

**Product Primary Color:** Black  
**Package dimensions (metric):** 175 x 149 x 55 mm  
**Cable length (metric):** 890 mm  
**UPC number:** 197497173789  
**Product number:** 805H7AA

## Minimum system requirements

USB Type-A port

## Warranty

Poly standard two-year limited warranty

## What is in the box

Headset