Poly EncorePro HW510 Quick Disconnect Headset

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C^o connectors Answer soft-phone calls from any PC, no matter what kind of USB port you have.¹ Full backwards compatibility for legacy equipment Work hassle-free across new and legacy equipment with QD models, or USB models with

USB-A and USB-C[®] connectors right on the cable.¹²

Remote firmware and cloud system updates Never worry about updates, thanks to remote firmware and cloud system updates.¹

DATASHEET



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Specifications

Connectivity

Connection type: 3.5 mm audio Ear cushions: PU leather (surface material) Headphone type: On-ear

Audio

Microphone type: Omnidirectional Microphone bandwidth: 20 Hz to 16 kHz Speaker bandwidth: 20 Hz to 10 kHz Speaker size: 5.6 mm Signal-to-noise ratio: >50 dB Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Skype for Business Special features: UC certified

Key Selling Points Footnotes

¹Available on USB models only. ²Available on QD models only.

Technical Specifications Footnotes

¹SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). ² Requires Poly Lens Desk top App to enable SoundGuard Digital features.

Environmental

Weight and Dimensions

Product Primary Color: Black Weight (imperial): 0.11 lb Weight (metric): 0.052 kg Product dimensions (imperial): 4.3 x 5.8 x 2.6 in Product Dimensions (metric): 111 x 14.9 x 6.7 cm Package dimensions (imperial): 5.42 x 7.09 x 2.14 Package dimensions (metric): 13.78 x 17.8 x 5.46 cm Package weight (imperial): 0.3 lb Package Weight (metric): 014 kg Cable length (imperial): 30.9 in Cable length (metric): 78.5 cm UPC number: 197029632784 Product number: 783Q1AA

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