

# Poly EncorePro 320 Quick Disconnect Headset

**Comfort. Reliability. Value.**

Clarity, comfort, and value—in one headset. Meet the Poly EncorePro 300 Series. With reliable, durable headsets that fit any budget. All-day comfort for the teams that wear them, too. Yes, you can have it all in a contact center headset.



\*Product image may differ from actual product

**Flexible noise-cancelling microphone boom**  
Give your teams and customers high-quality audio with a flexible noise-cancelling microphone

**Voice-optimized frequency response for clearer conversations**  
Create better and clearer conversations with voice-optimized frequency response.

**Unique dynamic mute alert**  
Benefit from the only dynamic mute alert in this class of headsets, which verbally signals agents instantly if they're speaking while muted.<sup>1</sup>

HiFi stereo for media playback  
Enjoy clearer media playback in HiFi stereo.<sup>1</sup>

40-year history of designing contact center-grade headsets  
Rely on the expertise of a manufacturer that's made enterprise-grade contact center headsets for over 40 years.

Quick Disconnect (QD) tested to over 30,000 cycles  
Enable your flexible workforce with the features they need and use every day, like Quick Disconnect (QD) tested to more than 30,000 cycles.

DATASHEET



# Poly EncorePro 320 Quick Disconnect Headset

## Specifications



### Compatible with

**Compatible operating systems:** Windows 10; macOS

### Connectivity

**Connection type:** USB Type-A

**Ear cushions:** Artificial leather (surface material)

**Headphone type:** On-ear

### Audio

**Microphone type:** Omnidirectional

**Microphone bandwidth:** 35 Hz to 21 kHz

**Speaker bandwidth:** 20 Hz to 10 kHz

**Speaker size:** 5.6 mm

**Signal-to-noise ratio:** >53 dB

**Sensitivity (microphone):** -38 +/-3 dB

### Certifications

**Certified collaboration software:** Skype for Business

**Special features:** UC certified

### Environmental

### Weight and Dimensions

**Product Primary Color:** Black

**Weight (Imperial):** 0.11 lb

**Weight (metric):** 0.052 kg

**Product dimensions (Imperial):** 4.3 x 5.8 x 2.6 in

**Product Dimensions (metric):** 111 x 14.9 x 6.7 cm

**Package dimensions (Imperial):** 5.59 x 6.96 x 2.16 in

**Package dimensions (metric):** 14.2 x 17.7 x 5.5 cm

**Package weight (Imperial):** 0.4 lb

**Package Weight (metric):** 0.185 kg

**Product number:** 77T26AA

### Key Selling Points Footnotes

<sup>1</sup> Available on USB models only.

### Technical Specifications Footnotes

<sup>1</sup> SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBa; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).

<sup>2</sup> Requires Poly Lens Desktop App to enable SoundGuard Digital features.